

# International Toll-Free Dialing Instructions

Private Bank



Please contact us from a worldwide location toll-free at +1888-575-3135 using the dialing codes located below.

For toll calls, dial +1 210-677-3775. (Note that calling from a Mobile Phone may incur additional charges set at your standard network rate.)

	From this jurisdiction	Dialing code	Note	Footnote
<b>A</b>	Albania	00-800-0010	1	A
	American Samoa	1-800-225-5288	1	
	Angola	808-000-011	1	
	Anguilla	1-800-225-5288	3	C, E
	Antigua	#1	3	C, E
	Select Hotels	1-800-225-5288	3	C
	Argentina		1	
	Telecom	0-800-555-4288	1	
	Telefonica	0-800-222-1288	1	
	ALA Spanish	0-800-288-5288	1	2
	Australia			
	Telstra	1-800-881-011	1	27
	Optus	1-800-551-155	1	27
	Austria	0-800-200-288	1	E, 27
	<b>B</b>	Bahamas	1800-872-2881	1
Bahrain		800-000-01	3	
Military onboard cell phones		800-000-05	3	
Military call centers		800-000-00	3	
Bangladesh		157-0011	3	4, 30
Barbados		1-800-225-5888	3	C, E
Belarus		8^800-101	1	5
Belgium		0-800-100-10	1	A, 27
Belize		811	2	D
Hotels Only		555	3	D, 6
Benin		102	3	A
Bermuda		1-800-225-5288	3	
Bolivia		800-101-110	1	A
Spanish		800-101-111	1	C

## Directions

Dial the number, when prompted to enter calling number, dial 888-575-3135.

Dial 8, wait for the second dial tone, dial 800101; when prompted to enter a calling number, enter 888-575-3135.

Dial the number, when prompted to enter calling number, dial 888-575-3135.

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From this jurisdiction	Dialing code	Note	Footnote	Directions	
Bosnia	00-800-0010	1	D	Dial the number, when prompted to enter calling number, dial 888-575-3135.	
Brazil	0800-890-0288	1	4		
Cell Phones	0800-888-8288	1	27		
The British Virgin Islands	1-800-872-2881	3	C, E		
Brunei	800-1111	3			
Bulgaria	00-800-0010	3	D, 4		
<b>C</b> Cambodia	1-800-881-001	3	7		
Canada	1-888-575-3135	1			Number can be dialed directly.
The Cayman Islands	1-800-225-5288	3	C, E		
Channel Islands (e.g. Jersey)	See United Kingdom				
<b>Chile</b>					
AT&T Node	800-225-288	1		Dial the number, when prompted to enter calling number, dial 888-575-3135.	
ENTEL	800-360-311	1	A		
ENTEL Spanish	800-360-312	3			
Telefonica	800-800-288	1			
AT&T Chile	171 00 311	1			
AT&T Chile Spanish	171 00 312	3			
Easter Island	800-800-311	3			
Easter Island Spanish	800-800-312	3			
<b>China, PRC</b>					
South, Shanghai - China Telecom	108-11	1	D		
North, Beijing CNGC	108-888	1	D, 8		
Colombia	01-800-911-0010	1			
Spanish	01-800-911-0011	1			
The Cook Islands	09-111	3			
Costa Rica	0-800-011-4114	3	D		
Croatia	0800-220-111	1			
Cyprus	800-900-10	3	A		
The Czech Republic - New	00-800-222-55288	1	D, 4		

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	From this jurisdiction	Dialing code	Note	Footnote
<b>D</b>	Denmark	800-100-10	1	27
	Diego Garcia	999-288	3	
	Dominica	1-800-225-5288	3	C, E
	The Dominican Republic	1-800-225-5288	1	
	2nd option	1-800-872-2881	1	
	Spanish	1-22	3	G, E
<b>E</b>	Easter Island	See Chile		
	Ecuador			
	Andinatel	1-999-119	1	D
	Pacifictel	1-800-225-528	1	
	Pacifictel Spanish	1-800-999-199	1	
	Egypt - Cairo	2510-0200	4	A
	Outside Cairo	02-2510-0200	2	
	El Salvador	800-1785	1	E
	Eritrea	Not available		
	Estonia	800-12001	1	4
	<b>F</b>	Fiji	004-890-1001	1
Finland		0-800-11-0015	1	A, 27
France			1	
Hotels 1		0-800-99-1011	1	11
Hotels 2		0-800-99-1111	1	11
Hotels 3		0-800-99-1111	1	11
Hotels - Paris only		0-800-99-1211	1	11
France Telecom		0-800-99-0111	1	27
Telecom Development		0805-701-288	1	
The French Antilles				
French Guiana		0800-99-0011	1	
Guadeloupe		0800-99-0011	1	11
Martinique		0800-99-0011	1	11
St. Barthelemy		0800-99-0011	1	11
St. Martin	0800-99-0011	1	11	

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	From this jurisdiction	Dialing code	Note	Footnote	Directions
<b>G</b>	Germany	0800-225-5288	1	12, 27	Dial the number, when prompted to enter calling number, dial 888-575-3135.
	Ghana	0191	1		
	Gibraltar	8800	3		
	Greece	00-800-1311	1	A	
	Grenada	1-800-225-5288	3	C, E	
	Guam	1-800-225-5288	3		
	Guantanamo Bay US Military bases	2935	1		
	Guatemala	999-9190	1	D, E	
	Guyana	159	1		
<b>H</b>	Haiti	Not available	1		Dial the number, when prompted to enter calling number, dial 888-575-3135.
	Honduras	800-0123	3		
	Hong Kong				
	Hong Kong Telephone	800-96-1111	1	27	
	New World Telephone	800-93-2266	1		
	Hungary	06-800-011-11	1	A	
	<b>I</b>	Iceland	00-800-222-552-88	1	
India	000-117	1	13	Dial the number, when prompted to enter calling number, dial 888-575-3135.	
Indonesia	001-801-10	1	4, 14		
Ireland	1-800-550-000	1	15, 27		
UIFN	00-800-222-552-88	1			
Israel					
Bezeq	1-80-949-4949	1			
Golden Lines	1-80-922-2222	1			
Barak	1-80-933-3333	1			
Italy	800-172-444	1	A, 16, 27		
Ivory Coast	00-111-11	1	A		

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	From this jurisdiction	Dialing code	Note	Footnote	
J	Jamaica	1-800-872-2881	3	E	
	Public Phones	#1	3	17	
	Select Hotels	872	3	18	
	Japan				
	KDDI	00-539-111	1	A, D	
	Softbank Telecom	00-663-5111	1	A, D	
	NTT	0034-811-001	1	A, D	
	Jersey (Channel Islands)	See United Kingdom			
	Jordan	1-880-0000	3		
	K	Kazakhstan	8^800-121-4321	1	A
Korea, Republic					
Korea Telecom		00-729-11	1	A, 19	
US Military Bases Korea Telecom		550-HOME	1	D, 19	
ONSE		00-369-11	1	A, 19	
Dacom		00-309-11	1	A, 19	
US Military Bases Dacom		550-2USA	1	D, 19	
L	Latvia	8000-2288	3		
	Lebanon	01-426-801	3	E, G	
	Liechtenstein	Not available	1	A	
	Luxembourg	800-201-11	1	17	
M	Macau	0-800-111			
	Macedoria, F.Y.R.	0-8000-4288		E	
	Malaysia	1-800-80-0011		D	
	Malta	800-901-10			
	Mauritius	01-120			
	Mexico - New	01-800-288-2872	1	E, 20	
	Por Cobrar Spanish	01-800-112-2020	3	E, 20	
		001-462-4240	1	20	
	Spanish	001-800-658-5454	3	G, 20	

## Directions

Dial the number, when prompted to enter calling number, dial 888-575-3135.

Dial 8, wait for the second dial tone, dial 800-121-4321; when prompted to enter a calling number, enter 888-575-3135.

Dial the number, when prompted to enter calling number, dial 888-575-3135.

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	From this jurisdiction	Dialing code	Note	Footnote	Directions
	Micronesia	288	3		
	Monaco	800-90-288	1	A, 4	
	Montserrat	1-800-225-5288	3	C	
	Morocco	1-880-0000	3		
<b>N</b>	The Netherlands	0800-022-9111	1	A	
	Netherlands Antilles				
	Bonaire	001-800-872-2881	3	11	
	Curaçao	001-800-872-2881	3	11	
	Saba	001-800-872-2881	3	11	
	Sint Eustatius	001-800-872-2881	3	11	
	Sint Maarten	001-800-872-2881	3	11	
	New Zealand	000-911	1	A	
	Nicaragua	1-800-0174	1	A, 4	
	Spanish	1-800-0164	3		
	Norway	800-190-11	1	E, 27	
	US Military bases	800-190-11	1	E, 27	
<b>P</b>	Pakistan	00-800-01-001	2	D, 4	
	Panama, Republic of	800-0109	3		
	Spanish	800-2288	2		
	Paraguay - Asuncion City	008-11-800	2	B, D	
	Peru				
	Telephonica	0-800-050-288	3	D	
	Americatel	0-800-070-088	4	D	
	Telephonica Spanish	0-800-050-000	3	D	
	Philippines				
	PLDT	1010-5511-00	1	A	
	Globe, Philcom, Digitel, Smart	105-11	1	A	
	Poland	0-0-800-111-1111	1	A, D	
	Portugal	800-800-128	1	D, 27	
	Puerto Rico	Not available			

Dial the number, when prompted to enter calling number, dial 888-575-3135.

Number can be dialed directly.

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	From this jurisdiction	Dialing code	Note	Footnote
<b>R</b>	Reunion Island	0-800-99-0011	1	
	Romania Romtelecom	0808-03-4288	1	A, 4
	Russia	8^10-800-110-1011	1	A, D
	Moscow	363-2400	1	
	Outside Moscow	8^495-363-2400	1	A, D, 22
	St. Petersburg	363-2400	1	A, D
	Outside St. Petersburg	8^812-363-2400	1	A, D, 22
<b>S</b>	Saipan	Not available		
	San Marino	800-172-444	3	A
	Saudi Arabia	1-800-10	1	25
	Senegal	800-103-072	1	
	Seychelles Islands	Not available	3	10
	Sierra Leone	Not available		
	Singapore			
	SingTel	800-011-1111	1	
	StarHub	800-001-0001	1	
	Slovakia	0-800-000-101	1	D, 27
	South Africa	0-800-99-0123	1	
	Spain	900-99-0011	1	27
	Sri Lanka			
	From Colombo	2-430-430	2	
	From Outside of Colombo	112-430-430	2	
	St. Kitts / Nevis	1-800-225-5288	3	C, E
	St. Lucia	1-800-225-5288	3	C, E
	St. Pierre and Miquelon	0-800-99-0011	1	
	St. Vincent	1-800-225-5288	3	C, E
	Suriname	156	1	26
Sweden	020-799-111	1		

## Directions

Dial the number, when prompted to enter calling number, dial 888-575-3135.

Dial 8, wait for the second dial tone, dial 495-363-2400; when prompted to enter a calling number, enter 888-575-3135.

Dial the number, when prompted to enter calling number, dial 888-575-3135.

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	From this jurisdiction	Dialing code	Note	Footnote	Directions
	Switzerland	0-800-890011	1	A, 27	
	Syria	0-801	1		
<b>T</b>	Taiwan	00-801-102-880	1	27	
	Thailand	1-800-0001-33	1		
		001-999-111-11	1		
	Tonga Islands	Not available	1		
	Trinidad and Tobago	1-800-872-2881	3	28	
	Turkey	0811-288-0001	1	A	
	Turks and Caicos	1-800-225-5288	3	C, E	
<b>U</b>	Ukraine Ukrtelecom	0^00-11	1	D	Dial 8, wait for the second dial tone, dial 100-11; when prompted to enter a calling number, enter 888-575-3135.
	United Arab Emirates (U.A.E.)	8000-021	3	A, 27	
	Military - USO & Cellular	8000-051	3	27	
	Military - USO & Cellular	8000-061	3	27	Dial the number, when prompted to enter calling number, dial 888-575-3135.
	The United Kingdom				
	British Telecom	0-800-89-0011	1	D, 12, 27	
	C & W	0-500-89-0011	1	D, 27	
	The United States	1-800-645-4100	1		Number can be dialed directly.
	Spanish	1-800-645-4100	1		
	Uruguay	000-410	2		Dial the number, when prompted to enter calling number, dial 888-575-3135.
	Uzbekistan Tashkent	8^641-744-0010	1		Dial 8, wait for the second dial tone, dial 641-744-0010; when prompted to enter a calling number, enter 888-575-3135.
<b>V</b>	Venezuela	0800-225-5288	1		
	Spanish	0-800-552-6288	3		Dial the number, when prompted to enter calling number, dial 888-575-3135.
	Vietnam	1-201-0288	3	4, 29	
<b>Z</b>	Zambia	Not available	3		
	Zimbabwe	00-899	1	D	Dial the number, when prompted to enter calling number, dial 888-575-3135.
	New	110-98990	1	D	



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## Notes

- |   |   |   |  |
|---|---|---|--|
| 1 | Country-to-country calls can originate from and terminate at this country           | 3 | Country-to-country calls cannot originate from but can terminate at this country |
| 2 | Country-to-country calls cannot originate from and cannot terminate at this country | 4 | Country-to-country calls can originate from but cannot terminate at this country |

## Footnotes

- |   |   |    |  |    |   |
|---|---|----|--|----|---|
| A | Public phones require coin or card deposit                        | 7  | Available from payphones in Phnom Penh and Siem Riep only  | 20 | When calling from public phones, use phones marked Ladatel/Telmex, AT&T branded or Telnor phones  |
| B | Public phones and select hotels                                   | 8  | Public phones and select hotels  | 21 | Add'l charges apply when calling outside the city   |
| C | Available from airports, cruise docks and hotels only             | 9  | Accepts Card; Operator originated, no access number  | 22 | Add'l charges apply when calling outside Moscow, St. Petersburg   |
| D | May not be available from every phone/public phone                | 10 | Special USADirect Dedicated Telephones   | 23 | Available from Smolensk, Irkutsk Area, Vladivostok & Primorsky Reg, Khabarovsk Reg, Bashkortostan (Ufa), Orenburg Area, Chelyabinsk, Omsk, Tomsk, Barnaul, Perm, Izhevsk, Cherkessk, Stavropol  |
| E | Public phones may require local coin payment during call duration | 11 | Select hotels  | 24 | Available from Makhachkala (Dagestan), Ulyanovsk Area, Saransk (Mordovia Rep), Novosibirsk, Rostov-on-Don, Samara, Ekaterinburg, estan, Ulyanovsk Area, Saransk (Mordovia Republic), Novosibirsk, Rostov-on-Don, Samara, Ekaterinburg |
| F | Collect only via the operator                                     | 12 | Access is available from New World Telephones  | 25 | World Connect terminates to designated countries  |
| G | Collect calling only  | 13 | Only available from phones allowing international access and most Public Calling Centers; may not be available from all locations; not available from public phones. | 26 | Public phones   |
| 1 | Public phones may require local coin payment during call duration | 14 | Use public phones allowing international access  | 27 | Available from cellular phones  |
| 2 | May not be available from some locations                          | 15 | From Northern Ireland use UK access code   | 28 | Available from Hotels only  |
| 3 | Access available at cruise docks                                  | 16 | Includes Vatican City, State   | 29 | Only available from VNPT phones   |
| 4 | Not available from cellular phones                                | 17 | Collect calling from public phones   | 30 | Only available from Dhaka, Chittagong, Sylhet, Khulna and Bagerhat  |
| 5 | Not available from public phones or all areas                     | 18 | Card calls from select hotels and dedicated phones   |    |   |
| 6 | Available from Hotels Only  | 19 | Press red button (emergency button) before dialing access number-no coin or card deposit necessary   |    |   |