



## New York Life Investment Management LLC Form CRS

March 2022

### New York Life Investment Management LLC

New York Life Investment Management LLC (“we” or “us”) is an investment adviser registered with the U.S. Securities and Exchange Commission (“SEC”). We offer investment advisory services. We are an indirect wholly-owned subsidiary of New York Life Insurance Company (“New York Life”). New York Life also owns other investment advisers and broker-dealers registered with the SEC (our “affiliates”). Some of our employees, including some of our senior officers, are registered with the Financial Industry Regulatory Authority (“FINRA”) as representatives and principals of our affiliate, NYLIFE Distributors LLC. NYLIFE Distributors is an indirect wholly-owned subsidiary of New York Life that is registered as a broker-dealer with the SEC. Brokerage and investment advisory services and fees differ, and it is important that you understand the differences between them. Free and simple tools are available to research firms and financial professionals at [Investor.gov/CRS](https://www.investor.gov/CRS), which also provides educational materials about broker-dealers, investment advisers and investing.

#### What investment services and advice can you provide me?

We provide you with investment advisory services as an investment adviser to accounts in programs offered to you by unaffiliated broker-dealers. The broker-dealers offering these programs (commonly referred to as “wrap-fee programs”) will charge you a single fee for investment advice, the execution of securities transactions with a broker-dealer (brokerage commissions), the safekeeping of assets (custody), and account administrative services. We provide operational, administrative, and trading services, and engage subadvisers to provide subadvisory and trading services to your account in the wrap-fee program or to provide model portfolios that the program sponsor may implement for your account. These subadvisers include our affiliates and unaffiliated investment advisers. We outsource certain administrative responsibilities to a third-party service provider, SEI Global Services Inc. We also perform ongoing monitoring services which includes: (i) updating trading models provided by the relevant subadviser; (ii) daily review of account reconciliation reports; (iii) processing corporate actions, such as tender offers, mergers and takeovers, early redemptions or dividend payments; (iv) reviewing dispersion/variance reports for irregularities; (v) conducting anti-money laundering reviews; and (vi) coordinating certain regulatory filings. Another investment adviser to your account or the sponsor of the wrap-fee program makes the ultimate decision regarding the purchase or sale of investments. The investment products in the wrap-fee programs are not limited and include a broad range of stocks, bonds, exchange-traded funds and mutual funds. The wrap-fee program accounts we advise typically require a minimum account size of \$100,000, although the minimum account size may be lower in some circumstances. For more detailed information on the services we provide, please see [Items 4 and 7 of our Form ADV, Part 2A](#).

#### Ask us:

- Given my financial situation, should I choose an investment advisory service? Why or why not?
- How will you choose investments to recommend to me?
- What is your relevant experience, including your license, education and other qualifications? What do these qualifications mean?

#### What fees will I pay?

You will pay an asset-based “wrap fee” to the broker-dealer that offers your wrap fee account (and we will receive a portion of the wrap fee charged by the sponsor) or you will pay an asset-based fee directly to us rather than through the sponsor. An asset-based fee is a fee based on a percentage of the value of the assets in your account. The higher the value of the assets in your account, the higher a fee you will pay; this gives us the incentive to encourage you to increase the assets in your account. A wrap-fee covers investment advisory services in addition to brokerage commissions, custody services, and other administrative services, as described above, and is therefore higher than a typical asset-based advisory fee.

#### Ask us:

- Help me understand how these fees and costs might affect my investments. If I give you \$10,000 to invest, how much will go to fees and costs, and how much will be invested for me.

In addition to the wrap fee or advisory fee, you may pay other fees and charges, including: transfer taxes, electronic fund and wire fees, retirement account fees, margin interest, foreign investment fees, auction fees, odd-lot differentials, costs associated with corporate actions, exchange fees, other charges mandated by law, and certain other transaction charges or

fees. In addition, in certain instances, we may execute securities transactions for you through a broker-dealer other than the sponsor of your wrap fee program and you will incur brokerage commissions for these transactions. Some fees you will pay are built into the cost of, buying or the proceeds of selling an investment. For example, a broker-dealer will build the fee it charges into the price it charges you to purchase a bond (called “mark-up”) or into the price that you receive when you sell a bond (called a “mark-down”) and fees charged by investment product sponsors (e.g. the advisory fee charged by a mutual fund sponsor) will reduce your return on those products.

It is important to note that you will pay fees and costs whether you have a profit or loss on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying. For more detailed information on the fees we charge, please see [Item 5 of our Form ADV, Part 2A](#).

### **What are your legal obligations to me when acting as my investment adviser? How else does your firm make money and what conflicts of interest do you have?**

*When we act as your investment adviser, we have to act in your best interest and not put our interest ahead of yours. At the same time, the way we make money creates some conflicts with your interests. You should understand and ask us about these conflicts because they can affect the investment advice we provide you. Here are some examples to help you understand what this means.*

- **Proprietary Products.** We, along with our affiliates, also serve as investment adviser to mutual funds, exchange-traded funds and alternative investment products. In some instances, the subadviser to your account may recommend that you purchase one of these mutual funds, exchange-traded funds or alternative investment products. Neither we, nor our financial professionals, receive any compensation for the sales that result from these recommendations. We do, however, benefit from an increase in the asset-based investment management fees that we or our affiliates earn on these investment products as a result of your investment in them. As a result, we have an incentive to encourage you to invest in these proprietary investment products.

**Ask us:**

- How might your conflicts of interest affect me, and how will you address them?

For more detailed information on our conflicts of interest, please see our [Form ADV, Part 2A](#).

### **How do your financial professionals make money?**

Our financial professionals are our employees and earn a regular salary, as well as other compensation such as bonuses. Our financial professionals are not paid based on the amount of assets they service, the time and complexity required to service client assets, the specific products they sell, brokerage commissions, or the revenue we earn from their advisory services or recommendations.

### **Do you or your financial professionals have legal or disciplinary history?**

Yes. A free and simple search tool to research us and our financial professionals can be found at [Investor.gov/CRS](http://Investor.gov/CRS).

### **Additional Information**

Please visit <https://www.newyorklifeinvestments.com> for additional information about our investment advisory services, including a copy of this relationship summary. **To request up-to-date information or a copy of this relationship summary, please call us at 866-624-6762.**

**Ask us:**

- Who is my primary contact person? Is he or she a representative of an investment adviser or a broker-dealer? Who can I talk to if I have concerns about how this person is treating me?