Last Updated: December 2021

Capitalized terms used in this Notice at Collection are defined in the Citi Private Bank In View Privacy Statement available here: https://www.privatebank.citibank.com/ivc/docs/InView-privacy.pdf.

For at least the past 12 months, we have collected the following categories of personal information from the following sources:

Information you provide

What we collect: When you send a request for us to contact you, or provide your details to us in order to download a publication, we collect from you (which for the purposes of this section, refers to you and your household) through the Services personal information that identifies you as an individual or relates to identifying information about you, including identifiers such as your name, username, phone number, email address, and place of residence.

Depending upon the Services you request, we may collect additional personal information such as: alias; gender; age; date of birth; information from a birth certificate or death certificate; Social Security number; information that appears on your Driver's license, Green card, National ID, State ID, or Passport/Visa; your citizenship and military status; Tax ID, account information; information about your education, employment and employment history, and property; dependent/beneficiary name(s); biometric information; and other personal identification numbers.

If you have a Citi Private Bank account, we also collect and maintain account and transaction information including: your user ID; user password; account holder name; security question(s) and word(s); signature; assets in the account; bank SWIFT code; transaction data/history; your photo (when provided); and image documentation (when provided). We also collect from third parties account identifiers used in transfers of funds.

Our business purpose for collecting this information: reviewing and processing applications for our Services; intake of new customers; account maintenance and servicing; providing customer service; improving our Service to ensure the content is tailored to your device and presented to you in the most effective and relevant way; monitoring and analyzing the use of our Service; administering Citi Private Bank In View; for internal operations including Service and network security, aggregated data analysis, statistical and survey purposes; engaging in fraud monitoring and prevention; compliance with applicable laws and regulations; protecting our business and our customers against illegal activity; performing audits; verifying requests made pursuant to this Privacy Statement; managing our business effectively; developing new products and services; to permit the functionality of Citi Private Bank In View, for example to fulfil your request to download a report or to conduct transactions; and for other purposes that are made clear to you at the time you submit your information.

Information collected automatically

What we collect: When you download and/or use the Service, we, or companies we work with, will retain certain technical information related to your device, such as: your IP address and location data; information about your mobile service or Internet provider; Service usage data, such as the date and time the Service on your device accesses our servers and what information and files have been downloaded to the Service based on your device identifier; device identifier; what application and which version of the device you are using; the type of operating system you have on your device; and your device model and manufacturer.

If you have a Citi account, we also collect and maintain account and transaction information including: your user ID; user password; account holder name; security question(s) and word(s); signature; assets in the account; bank SWIFT code; transaction data/history; your photo (when provided); and image documentation (when provided). We also collect from third parties account identifiers used in transfers of funds.

Our business purpose for collecting this information: providing a mobile and web experience that matches your device; diagnosing server problems; ensuring that the Service functions properly; reviewing and processing applications for our Services; intake of new customers; account maintenance and servicing; providing customer service; improving our Service to ensure the content is tailored to your device and presented to you in the most effective and relevant way; monitoring and analyzing the use of our Service; administering Citi Private Bank In View; for internal operations including Service and network security, aggregated data analysis, statistical and survey purposes; engaging in fraud monitoring and prevention; compliance with applicable laws and regulations; protecting our business and our customers against illegal activity; performing audits; verifying requests made pursuant to this Privacy Statement; tailoring marketing communications from our affiliates as well as from selected third parties; managing our business effectively; developing new products and services; to permit the functionality of

Citi Private Bank In View, for example to fulfil your request to download a report or to conduct transactions; and for other purposes that are made clear to you at the time you submit your information.

Using unique identifiers such as cookies, pixel tags, device profiling, and similar technology to collect from you information and store your mobile or Internet preferences. This information may include: browser, device information and browsing information, such as time spent on the Service, pages visited, language preferences, and other traffic data. These cookies may contain or reflect segment or other interest-based data in a de-identified form including interests across other sites.

provide you with the option to turn them off.

We may also collect from you various attributes associated with your device (such as IP address, installed fonts, language and browser settings, and time zone) in order to create a device fingerprint or identifier so that we can recognize your device. We also collect, process and disclose abroad statistical information about the usage of the Service.

Where such cookies are not essential to the operation of the website or provision of a service, we may

Our business purpose for collecting this information: for security purposes; facilitating navigation; displaying information more effectively; better tailoring and personalizing our service to you (both online and offline); recognizing your device; assisting your use and experience of the Service; improving the design and functionality of the Service; understanding how the Service is used; assisting us with resolving questions regarding the Service; operating, maintaining, and protecting our Services; reviewing and processing applications for our Services; intake of new customers; account maintenance and servicing; improving our products and services; improving your experience on our Services; performing research and business analytics; understanding your interests and preferences; tailoring and sending you marketing communications for ourselves and for selected third parties; engaging in fraud monitoring and prevention; protecting our business and our customers against illegal activity; compliance with applicable laws and regulations.

Third Party Sources

What we collect: We may collect information about you from certain third party sources, including, for example, financial institutions and government sources. This information may include, for example, account identifiers for funds transfers, credit histories, credit scores, credit reports, and information from a death certificate.

Our business purpose for collecting this information: engaging in fraud monitoring and prevention; compliance with applicable laws and regulations; reviewing and processing applications for our Services; intake of new customers; managing our business effectively; account maintenance and servicing.